

PO Box 65 Plankinton, SD 57368 Phone 605.942.7332 – Fax 605.734.8113 www.engageservices.net

## 2023 RENEWAL CHILD CLIENT INFORMATION

We are asking for your help in updating the following pages. To help us continue to bring effective counseling services to you and your family please provide the following information to your therapist or to the front desk at your next session:

- ✓ Changes to your Name, Address, or Contact information
- ✓ Copy of your current 2022 insurance card. (Even if your insurance/carrier remains the same.)
- Renewal of any releases for individuals you would like us to contact about your treatment including doctors, schools, family members, etc.
- ✓ Signatures on the following pages including any custody or guardianship requirements.
  - Informed Consent and Disclosure
  - Financial Release and information
  - o Telehealth release in case of emergency contact
  - Acknowledgement of Privacy Policy being offered and/or received.

## PLEASE NOTE:

## Cancellations and Missed Appointments

If you are unable to attend a scheduled session, it is your responsibility to let Engage Services know your intent to cancel your scheduled appointment. We reserve the right to charge a **\$25 cancellation fee** if the scheduled session is not cancelled prior to 24 hours before the session or is without appropriate emergency exceptions. <u>Any missed appointments will be assessed with a **\$75 missed appointment fee**. A complete fee schedule will be provided by request. Emergency exceptions will be considered on a per-needed basis.</u>

I want to take a moment and thank you for your support and trust in helping us serve you and your family this past year. It is our goal at Engage Counseling services to provide thoughtful, effective, and sustainable support for life's challenges and changes. Blessings to you and your family this coming year!

Jonathan Busch NCC, LPC-MH

## Engage Services Owner/Director

All information provided to Engage Counseling Services on this form or during the initial intake session will be used for counseling purposes only and is considered confidential regardless of subsequent contract for therapy services. If you have any questions about our privacy policy, please ask us at any time.

# Jonathan Busch NCC, LPC-MH Engage Services Owner/Director



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## 2023 RENEWAL CHILD CLIENT INFORMATION

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PERSONAL INFORMATION		Today's Date:/ /	
Client's Name:		_ Date of Birth/ Age:	
Address:	City:	State: Zip Code:	
SSN:	Gender: () Male () Female	Ethnicity:	
	Employed? () No () Yes Where? School Name:		
Education Level Completed: 🔿 (	Grade () GED () High School	○ College ○ Other	
List in the following area any	persons that are in your household o	or of significance to you:	
Name	Relationship Age	Occupation	
Referred to Counseling by:			
Guardian Name:	Relations	hip to Minor:	
Address:	City:	State: Zip Code:	
Home Phone:	C	ell:	
Work:	Email:		
MINOR CONTACT INFORMAT	ION		
Home Phone: ()	Leave Message?	⊖Yes ⊖No	
Cell Phone: ()	Leave Text?	○Yes ○No	
	Voice message?	○Yes ○No	
Email:	Send Message?	○Yes ○No	
Emergency Contact:	Relationship:	Phone: ()	
(By filling in the above co	ntact I give permission to Eng	age to make contact in case of an	

emergency.)



PO Box 65 Plankinton, SD 57368

Date: \_\_\_\_/\_\_\_ /\_\_\_\_

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## STRENGTHS, NEEDS, ABILITIES, PREFERENCES (SNAP) INVENTORY

SNAP Questionnaire Instructions: Put a checkmark next to the strengths/needs/abilities/preferences that you believe you have.

Client name: \_

□ Takes all

medications

STRENGTHS

□ Ability to ask for help □ Determined □ Good social support system □ Organized □ Articulate □ Honest □ Dependable □ Good Family □ Physically Strong  $\Box$  Athletic Dynamic Relationship □ Levelheaded □ Well-liked by others □ Goal oriented 🗆 Has Charisma □ Resilient □ Business like □ Energetic □ Has integrity □ Responsible □ Cares about others □ Motivated □ Enthusiastic □ Self-reliant  $\Box$  Centered □ Humble □ Exercises regularly □ Confident  $\Box$  Flexible □ Sincere □ Financially stable □ Considerate □ Spiritual/religious □ Creative □ Humorous □ Intelligent □ Very patient □ Courageous □ Generous 🗆 Other \_\_\_ NEEDS □ Advanced Directives □ Grief Counseling □ Increase Motivation □ Relapse Prevention □ Social Supports □ Abuse/Trauma Counseling □ Help with negatives in life □ Increase self- Public assistance □ Values clarification □ Transportation help esteem □ Relaxation skills □ Anger Management □ Help with bipolar highs/lows 🗆 Insomnia relief □ Boundary Setting □ Employment □ Learn to have fun □ Spiritual Support □ Domestic Violence Counseling □ HIV/AIDS Counseling □ Housing/Shelter □ Learn to read  $\Box$  Stress reduction □ Education Assistance □ Improved honesty □ Learn to say "no" □ Time Management □ Eliminate Hallucinations □ Improved relationships □ Legal assistance  $\Box$  To improve trust □ Improved social skills Medical Consultation □ To understand □ Impulse Control □ Financial Counseling Medication education diagnosis 🗆 Other ABILITIES □ Computer literate □ Good with people □ Time management □ Manages money well □ Has GED/Diploma □ Organized □ Artistic  $\Box$  Creative □ Assertive in a positive way Employable/always works  $\Box$  Athletic □ Has empathy toward □ Problem solving skills □ Follows directions □ Homemaking skills others □ Public Speaking  $\Box$  Auto mechanic □ Good driver □ Keeps appointments □ Successful at school □ Can read well □ Good parenting skills □ Makes friends easily

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🗆 Other \_\_\_\_\_

□ Volunteer work

ENGAGE COUNSELING AND CONSULTING SERVICES	PREFERANCE	PO B Phone 605.94	NGAGE SERVICES ox 65 Plankinton, SD 57368 12.7332 – Fax 605.734.8113 www.engageservices.net
<ul> <li>AM Appointments</li> <li>Specific age of therapist</li> <li>Therapy in school</li> <li>Individual Therapy</li> <li>Atypical antipsychotics</li> <li>Other</li></ul>	<ul> <li>PM Appointments</li> <li>Spiritual Guidance Independently</li> <li>Hearing-impaired services</li> <li>No written/reading assignn</li> </ul>	5 1	<ul> <li>Male Therapist</li> <li>Therapy in office</li> <li>Family therapy</li> <li>Spanish Speaking services</li> </ul>
Client signature: Legal Guardian signature:		Date	:// ://

Please describe any alcohol or substance use/misuse over the past 6 months including frequency and amounts, legal consequences, and any other negative impacts.

UPDATED MEDICAL INFORMATION			
Primary Care Physician:	Clinic:		
Primary Care Phone Number: ( )			
Most Recent Medical Exam:	History of Serious Illness () Yes () No		
Explain:			
Do you give consent for Engage Services to cont	tact your primary care physician if needed: $\bigcirc$ Yes $\bigcirc$ No		
Signature:	Date:/ /		

Please update all current medication you are taking:

Medication	Reason	Dose	Frequency



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## INFORMED CONSENT AND DISCLOSURE

### Counseling Approach & Philosophy

The role of a counselor is to provide an environment of safety, trust, and mutual respect from which he/she and the client can cooperatively explore their world together. He/she will help the client to discover new perspectives and options from which they may choose to change their life situation according to the goals they establish. People become healthy and hopeful when they learn to balance their need for personal growth alongside fulfilling their responsibility to others. Our counselors are motivated by a very simple philosophy: Everyone is a person of value, everyone has an issue they struggle with, and every problem has a solution.

### Benefits & Risks of Therapy

While the effects of counseling therapy have generally proven to be beneficial, there are some risks to consider. For example, some clients will experience uncomfortable feelings, and may, for a time, feel worse as they begin to work on sensitive areas of their lives or recall unpleasant memories. These feelings could possibly affect the client's life outside the counseling office. Others in the client's life may have a negative view of counseling which might create distance in their relationship. Any doubts or concerns the client has should be discussed prior to therapy, and if possible, should be alleviated in order to minimize the potential risks and maximize the benefits of therapy. Additionally, there may be options to counseling, such as support groups and/or self-help books, which may help to provide the results the client is seeking. Feel free to discuss any of these with the therapist.

### Confidentiality

All counseling therapy is confidential within the exceptions provided by law. The therapist is otherwise unwilling and unavailable to offer support or testimony in court or legal situations of any kind unless compelled by law. The therapist may consult with other professionals or supervisors on client issues, however, identifying details are kept strictly confidential, unless you sign a specific written release. While wireless telephone communication is reasonably private, it is not guaranteed to be secure. Because our business phone is cellular, you should be aware of this while discussing therapy related issues in detail on the phone. Any correspondence via e-mail or text is likewise not guaranteed to be private, so reasonable precautions are advised. Unavoidable dual relationships will be discussed in therapy to decide on a mutually satisfactory approach.

While the therapist strives to be confidential as much as possible, there are certain situations in which confidentiality will not be able to be maintained. (1.) When necessary, the therapist will share information with parents regarding a child's individual therapy sessions to help parents to meet the child's needs, promote positive behavior, and increase optimal benefit. (2.) The therapist will not keep secrets in therapy when more than one person is involved in treatment. When treating a couple or family in therapy, the therapist views the entire family unit as the client in therapy. (3.) The Client or authorized person for the client has signed Releases of Information to important individuals in the client's life that will allow the therapist to talk with others regarding the client. (4.) If the therapist has reason to believe that a child client, or another child whose identifying information has been given, has experienced or is at risk of experiencing physical abuse, sexual abuse, emotional abuse, neglect, exploitation, the therapist is required by law to report this information to Child Protection Services. (5.) The therapist is required by law to protect those who are the anticipated victims of physical harm or death. If anyone makes a claim that he or she plans to harm him/herself or another person, the therapist is required by law to take every step possible to protect these individuals from potential harm.



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### Discontinuation of Therapy

While most therapy experiences are positive and beneficial to both the client and the therapist, there are times when the therapy process is not proving to be beneficial for the client, and possibly harmful to the therapist. The therapist reserves the right to ask any client or family to leave therapy if they believe that the continuation of therapy services with this therapist is not beneficial to the client. A client as well can request termination of services or consideration of changing to another available therapist. A client automatically is terminated from therapeutic care if not seen in a six-week time period.

### Risks of Withdrawing from Therapy

Therapy is a process. If the client chooses to leave therapy during the process and has not learned necessary coping skills, there is a risk of harm. It is best to discuss these feelings with the therapist so that so that together the therapist and client can decide what is in the best interests of the client at that time.

### Consent for Treatment of a Minor

If I am not the client, but I am signing as the authorized person for the client (guardian or parent), I hereby authorize the therapist and whomever they designate as their assistants to administer treatment of my child as necessary. An additional consent for treatment of a minor child will also be required.

#### Emergencies

If you, or the client you are authorized to sign for, needs emergency psychological help at a time when a therapist is not available, it is your responsibility to call 911 or another support service.

If you have any questions about this, please do not hesitate to ask.

#### Client name

My Signature below signifies that I have read and understand all the above. I have been given a copy of this Informed Consent as well as an understanding of the policy can be found at www.EngageServices.Net.

Client or Authorized Person on Behalf of the Client

Date



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## FINANCIAL AGREEMENT

#### Payments

We are committed to providing you with the best possible care. Co-pays/Co-insurance/Cash Discounts are due at the time of service unless another agreement has been reached between you and Engage Services. We accept cash, checks, and credit/debit cards. Any amount not paid by a third party is expected to be paid by you within 30 days of the invoice to avoid a finance charge. Any account balances outstanding after ninety days will be subject to administrative review and can be considered for submission to a collection agency. Please contact the business office to inquire about payment plans and discount rates.

#### Other services

There is no charge for brief phone calls. However, calls requiring more than 10 minutes may be charged to the closet quarter hour at the Crisis Psychotherapy rate at the discretion of the therapist. Any legal appearances or professional work outside of normal therapeutic commitments will also be billed at this rate.

#### **Cancellations and Missed Appointments**

If you are unable to attend a scheduled session, it is your responsibility to let Engage Services know your intent to cancel your scheduled appointment. We reserve the right to charge a **\$25 cancellation fee** if the scheduled session is not cancelled prior to 24 hours before the session or is without appropriate emergency exceptions. Any missed appointments will be assessed a **\$75 missed appointment fee**. A complete fee schedule will be provided by request. Emergency exceptions will be considered on a per-needed basis.

#### **Standard Fees**

The standard fee for the initial Psychotherapy Evaluation is \$300. For Subsequent Psychotherapy Sessions, the standard rate is \$250. We offer a discounted and sliding fee rate for payment at time of service for those who do not have insurance or have not met their insurance deductible. A discount cash price and sliding fee are available for approved clients upon request. All accounts will be required to have a credit/debit card on file which will be charged at check in prior to the session and per the missed/cancelled appointment agreement. The client is required to make sure debit/credit cards on file are current and funded. (Call for information on discounts and sliding fee.) By signing this form, the client is giving permission to charge the card on file for the above agreed upon amounts. Discount pricing will not be allowed to carry a balance on the account.

#### Insurance

Processing your insurance claims and tracking reimbursement is a benefit we provide to you. If you have medical insurance providing coverage for mental health counseling, we can assist in processing claims and tracking reimbursement. Remember, you are ultimately responsible for any cost not covered by the insurance plan.

Insurance Information	Copy of Insurance Card provided:	🔿 Yes	() N₀
Insurance Company			Phone Number
ID Number			Group Number
Policy Holder		*******	Policy Holder DOB//
Policy Holder Employer		* * * * * * * * * * * *	Policy Holder Phone
Client's relationship to Poli	cy Holder		

#### Authorization for Health Insurance Claims

Engage Services utilizes documentation software that allows for billing to take place electronically. Information is stored then shared electronically with a clearinghouse that forwards the claims to your health insurance company. During this process, identifying information of the client such as name, date of birth, diagnosis and type of session is visible to health insurance companies. These companies are required by law to maintain confidentiality. <u>By signing below</u>, the client or authorized person on behalf of the client, hereby authorizes the release of any information relating to all claims for benefits submitted on behalf of the client. It also serves as my signature authorizing Engage Services to process claims without obtaining my signature on each submission.

My Signature below signifies that I have read and understand all the above. I have been given a copy of this agreement as well as understand the policy can be found at www.EngageServices.Net.

Client or Authorized Person on Behalf of the Client 7 | Page Bringing People Together... Finding Solutions Date Updated 1.1.2023



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## TELEMENTAL HEALTH INFORMED CONSENT

I \_\_\_\_\_\_ [name of patient(s)] hereby consent to engaging in Telemental health with Engage Services LLC as part of my psychotherapy. I understand that "Telemental health" includes the practice of health care delivery, diagnosis, consultation, treatment, transfer of mental health data, and education using interactive audio, video, or data communications. I understand that Telemental health also involves the communication of my medical/mental information, both orally and visually, to health care practitioners located in South Dakota or outside of South Dakota. I understand that I have the following rights with respect to Telemental health:

(1) I have the right to withhold or withdraw consent at any time without affecting my right to future care or treatment nor risking the loss or withdrawal of any program benefits to which I would otherwise be entitled.

(2) The laws that protect the confidentiality of my medical and mental health information also apply to Telemental Health. As such, I understand that the information disclosed by me during my therapy is generally confidential. However, there are both mandatory and permissive exceptions to confidentiality, including, but not limited to reporting child, elder, and dependent adult abuse; expressed threats of violence towards self and/or an ascertainable victim; and where I make my mental or emotional state an issue in a legal proceeding.

In case of emergency my location is:

and contact information for local emergency services is:

I understand the therapist may contact my emergency contact and/or appropriate authorities in case of emergency.

I also understand that the dissemination of any personally identifiable images or information from Telemental Health interaction to researchers or other entities shall not occur without my written consent.

(3) I understand that there are risks and consequences from Telemental health. These may include, but not limited to, the possibility, despite reasonable efforts on the part of my psychotherapist, that: the transmission of my medical or mental health information could be disrupted or distorted by technical failures; the transmission of my medical or mental health information could be interrupted by unauthorized persons; the electronic storage of my medical information could be accessed by unauthorized persons; and/or limited ability to respond to emergencies.

In addition, I understand that Telemental health-based services and care may not be as complete as face-to-face services. I also understand that if my psychotherapist believes I would be better served by another form of psychotherapeutic services (e.g., face-to-face services) I will be referred to a psychotherapist who can provide such services in my area. Finally, I understand that there are potential risks and benefits associated with any form of psychotherapy, and that despite my efforts and the efforts of my psychotherapist, my condition may not improve, and in some cases may even get worse.

### (4) I understand that I may benefit from Telemental health, but that results cannot be guaranteed or assured.

(5) I understand that I have a right to access my medical and mental health information and copies of medical records in accordance with South Dakota law. I have read and understand the information provided above. I have discussed it with my psychotherapist, and all my questions have been answered to my satisfaction.

**Client Name** 

Signature of Client/Parent/Guardian

/ / Date



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## HIPAA ACKNOWLEDGEMENT FORM

We are required to provide you with a copy of our Notice of Privacy Practices, which states how we may use and/or disclose your health information. Please sign this form to acknowledge receipt of the Notice. You may refuse to sign this acknowledgement if you wish. Our current Privacy Policy can also be found at www.engageservices.net.

My signature below signifies that I have received a copy of the Engage Counseling Services' HIPAA Notice of Privacy Practices as well as understanding the policy can be found at www.EngageServices.Net.

SIGN HERE if you were offered a privacy policy.

Client or Authorized Person on Behalf of the Client

1		
Date	e	

Only sign below if you refuse to accept the privacy policy.

Client Refusal to accept Privacy Policy (Counseling service cannot be provided without agreement.)

Signature

\_\_\_\_/\_\_\_ /\_\_\_\_ Date

Date

Administrative Signature



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## MINOR CHILD THERAPY CONSENT AGREEMENT

## (Print Child's Name)

(Date of Birth)

It is an honor to have you trust Engage Counseling Services with the opportunity to work with your child. Prior to beginning treatment, it is important for you to understand our approach to child therapy and agree to some rules about your child's confidentiality during his/her treatment. The information herein is in addition to the information contained in the Informed Consent and Disclosure.

## Parent Authorization for Minor's Mental Health Treatment

To authorize mental health treatment for your child, parental consent is required. If the parents of the child have an intact marriage, the consent of one parent is sufficient. However, if you are separated or divorced from the child's other parent, consent from both parents is required along with a copy of the most recent custody decree that establishes custody rights of you and the other parent. Exceptions for both signatures include if you are widowed; if you are an unmarried mother in a custody dispute; if you are a single mother without any custody agreement; or if custody paperwork specifically gives you the sole right to make decisions.

If you are separated or divorced from the child's other parent, please be aware that it is my policy to notify the other parent that we are meeting with your child. We believe that all parents have the right to be involved in their child's mental health treatment.

### Zone of Privacy

Therapy is most effective when a trusting relationship exists between the therapist and a child. Privacy is especially important in securing and maintaining that trust. It is necessary for children to establish a "zone of privacy" with their therapist that allows them to feel free to discuss personal matters. Therefore, it is our policy to provide you with general information about the treatment of your child, but we will not share with you what your child has disclosed to us without your child's consent. However, if we ever believe that your child has been abused or is at serious risk of harming him/herself or another, we will inform you. This "zone of privacy" extends to information contained in treatment records as well. By signing this agreement, you are waiving your right of access to your child's treatment records. We will be happy to provide a written treatment summary upon request.

The "zone of privacy" or "confidentiality" cannot be maintained when:

- Your child tells me they plan to cause serious harm or death to themselves, and we believe they have the intent and ability to carry out this threat in the very near future.
- Your child tells me they plan to cause serious harm or death to someone else, and we believe they have the intent and ability to carry out this threat in the near future.
- Your child tells me, or we otherwise learn that it appears your child is being neglected or abused--physically, sexually, or emotionally--or that it appears that they have been neglected or abused in the past. In this situation, we are [may be] required by law to report the alleged abuse to the appropriate state childprotective agency.
- We have been ordered by a court to disclose information.



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In other situations, even though we have agreed to keep your child's treatment information confidential, we may believe that it is important for you to know about a particular situation that is going on in your child's life. In these situations, we will encourage your child to tell you, we will help your child tell you, or we will tell you directly. Also, when meeting with you, we may sometimes describe your child's problems in general terms, without using specifics, to help you know how to be more helpful to your child.

## Parent/Guardian Agreement Not to Use Minor's Therapy Information/Records in Custody Litigation

When we agree to treat your child, your child's mental health becomes our primary concern. Our responsibility to your child may include addressing parenting and family concerns, but it does not include providing testimony for child custody/visitation proceedings. By signing this document, you agree that neither you nor your attorneys will seek to subpoen our records, ask us to testify in court whether in person or by affidavit, refer to things we have said in any court petition, or to provide letters or documentation expressing our opinion about parental fitness or custody/visitation arrangements.

This agreement may not prevent a judge from requiring my testimony. If we are required to testify, we are ethically bound **not** to give my opinion about either parent's custody or visitation suitability. If the court appoints a custody evaluator, guardian ad litem, or parenting coordinator, we will provide information to them as needed (after releases are signed), but we will not make any recommendation about the final decision. Furthermore, if we are required to appear in court as a witness, the party responsible for my participation agrees to reimburse me at the current rate per hour for time spent traveling, preparing reports, testifying, being in attendance, and any other case-related costs.

Thank you for your understanding and cooperation. If you have any questions about the information contained in this contract, please discuss them with me prior to signing below. Your signature indicates legally binding agreement with the terms set forth in this contract.

Parent #1 Print Name:				
Parent/Guardian:		Date:	_/	/
	Signature			
Parent #2 (If available) Print No	ime:			
Parent/Guardian:		Date:	_/	/
	Signature			
Therapist:		Date:	_/	/
	Signature			



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## CUSTODIAL PARENTS/GUARDIAN SIGNATURE

(Print Child's Name)

\_\_\_/\_\_/\_\_\_ (Date of Birth)

Parent #1	
I, give my authorization to Engage Counse	ling Services to provide
counseling services for to the above minor client. I attest the following is my lega minor child and will promise to let Engage Services know if legal status changes. Check on of the following:	
🗆 Custodial Parent 🛛 Non-Custodial Parent 🗆 Dual Custody 🗆 Other	
Parent/Guardian:	//
Signature	Date
Parent #2 (If available) I, give my authorization to Engage Counse	eling Services to provide
counseling services for to the above minor client. I attest the following is my lega minor child and will promise to let Engage Services know if legal status changes. Check on of the following:	
🗆 Custodial Parent 🛛 Non-Custodial Parent 🗆 Dual Custody 🗆 Other	
Parent/Guardian:	//
Signature	Date
□ Receipt of divorce or custody degree. (Upon Request) Date received:	//
Minor Child:	//
Signature	Date
Therapist:	//

Signature

Date

□ I/We acknowledge that ALL parties/parent(s) who are legally required to give consent for therapy through Engage Counseling Services LLC have signed this consent.